FUSION MANAGED IT

What Is Cyber Incident Response

and Does My Business Need It?

What Do We Mean by a Cyber Incident?

A cyber incident is any type of security event that hurts your business, from a ransomware attack or data breach, to an email account being compromised. Cyber incidents can cause serious damage to your business operations, reputation, and bottom line.

What is Cyber Incident Response?

Cyber incident response is the process of identifying, containing, eradicating, and recovering from a security event, as well as taking steps to prevent future incidents. In the event of a cyber incident your business will need to act quickly to minimize the damage.

Incident Investigation



Once an incident has occurred, investigate what happened and identify the cause. This helps you determine where the vulnerabilities are so you can fix them.

Remediation Plan



Once the root cause of the incident has been identified, develop a plan to remediate the issue. This could involve patching software, updating configurations, or implementing new security controls.

Incident Response Reports



After an incident has occurred, you'll need to generate an incident response report. This will document the steps taken to resolve the issue.

24/7 IT Support



To mitigate the risk of future security incidents an around-the-clock Security Operations Center (SOC) is essential. A managed security service provider can provide this level of support alongside other critical security services.

Recover from a Cyber Incident with Fusion Managed IT

When you need to recover from a cyber incident, Fusion Managed IT can help! We'll help you develop and execute a response plan customized for your IT landscape and the nature of the cyber incident.